

# **Kofax Real-Time Transformation Interface**

1.6.0

Release Notes



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# About This Release

## Version Information

The Kofax Real-Time Transformation Interface release has the following build number:  
1.6.0.0.127.

## Installing and Upgrading the Kofax Real-Time Transformation Interface

For details about system requirements and configuration, see the *Kofax Real-Time Transformation Interface Administrator's Guide*.

**Note** See the [Resolved Issues](#) section of these release notes for additional configuration steps that you may need to complete.

### Using the Installation Wizard

- 1 On the web server where Kofax Transformation Modules are installed, shut down any running applications, including the Control Panel, virus detection software, and toolbars.
- 2 Start the installation by going to the folder where you extracted the installation deliverables and executing the **KofaxRTTI.exe** file.
- 3 Select **Real-Time Transformation Interface** and click **Next**.
- 4 Follow the instructions in the wizard to accept the license and select a destination location.
- 5 Click **Install**.
- 6 When the installation is complete, click **Finish** to exit the wizard.
- 7 Repeat this procedure on each web server on which to run the Real-Time Transformation Interface.

**Note** If installing the Real-Time Transformation Interface on multiple servers, use the quiet mode installation procedure to automate the installation.

### Using the Quiet Installation Procedure

When you use quiet-mode installation, the installer does not display windows or prompt you for input during the installation process. However, the installer does display error messages. Because you can use the same installation command on multiple servers, use the quiet installation procedure to automate identical installations on multiple servers.

- 1 On the web server where Kofax Transformation Modules are installed, shut down any running applications, including Control Panel, virus detection software and toolbars.

- 2 Open a command-line window and navigate to the directory where you extracted the installation software.
- 3 Enter a command similar to the following:  
**KofaxRTTI.exe /s /v"/q"**

## Resolved Issues

This section describes issues resolved in the following release.

### PUT Requests Should Return Multiple Results

PUT requests should have been able to return multiple results with a multi-page image when document separation is enabled on the Kofax Transformation Modules project. This meant that with a multi-page image, a POST and PUT request should have behaved the same way; so Real-Time Transformation Interface should have returned the same results whether a PUT or POST request is used. (583385)

### Data Logging Files Not Deleted After cleanupTimeSpan has Elapsed

The contents of the logging folders are not deleted even though the specified cleanup time span (set via `cleanupTimeSpan`) has elapsed. (324705)

This happens when `Idle Time-out` (found in the `DefaultAppPool`, `Advanced Settings`, `Process Model` of the application pool created for Real-Time Transformation Interface) is set to terminate worker processes before `cleanupTimeSpan` has elapsed. When the worker processes are terminated, the clean up task is never triggered.

**Workaround:** Set the `Idle Time-out` to zero (ensures the worker processes never terminate).

### The Execution of a Locator Method Failed

Having a large number of connections to the host server at one time could have caused a `FaultException` error. (343760)

### Post Size Exceeds Allowed Limits Error Returned when Submitting Image over 4 MB

After upgrading from Real-Time Transformation Interface 1.0 to 1.1, the system might return an error ("post size exceeds allowed limits") if you submit an image that is larger than 4 MB. If this occurs, complete the work-around solution that follows. Verify that your settings match those shown and change any settings that do not match. (315379)

**Workaround:**

- 1 Open the **web.config** file for editing.
- 2 For `system.web`, verify that your settings match the following `httpRuntime` values:
  - `targetFramework` to **4.5**
  - `maxLength` to **102400**
  - `executionTimeout` to **300**

For example:

```
<system.web>
...
<httpRuntime targetFramework="4.5" maxRequestLength="102400"
  executionTimeout="300" />
...
</system.web>
```

- 3** For `system.WebServer`, verify that the `requestLimits maxAllowedContentLength` is **102400000**. For example:

```
</system.web>
<system.webServer>
...
  <security>
    <requestFiltering>
      <requestLimits maxAllowedContentLength="102400000" />
    </requestFiltering>
  </security>
...
</system.webServer>
```

## Known Issues

This section describes issues that you may encounter while using the Real-Time Transformation Interface. Work-around solutions are provided, as applicable.

### PDF Files Fail When Document Separation is On

When document separation is turned on for any Smart Mobile Component project (bill pay, check deposit, mobile ID), PDF files will fail. (642157)

**Workaround:** Disable document separation if you want to submit in the PDF file format.

### Some Responses Might be a Security Risk

RTTI has been enhanced so that, only for new installations, certain responses contain less detail than in previous versions. However, for existing installations, there may be instances where server-side information is provided to the user which may be a security risk. For example, after sending an invalid image, you can see that the resulting error message includes the path to the datalogging folder where all the images are stored on the server: (585722)

```
"exceptionMessage": "Invalid image C:\\ProgramData\\Kofax\\Real-
Time Transformation Interface\\DataLogging\\InProgress\\20150226\\15\\
\\e7e7adaf-6017-4aa4-af44-89e9c7ef4944\\image.tif\\r\\nParameter name:
imageFiles"
```

**Workaround:** If you don't want this extra detail in your responses, you can disable it. To do so, modify the `web.config` file as follows to change this setting:

```
<system.web>
  <customErrors mode="On" />
</system.web>
```

If you do want this extra detail in your responses, set mode to "Off".

## Often a Failed Request Does Not Move to the Error Folder

A failed request does not always move from the inProgress folder to the Error folder under DataLogging. The failed request remains in the inProgress folder while other failed requests move to the Error folder. (345703)

The failed request does generate an HTTP 500 error for the client.

## Large Loads Can Cause Intermittent Spikes in Response Time

Response times for some requests can increase as the number of users connected to the Real-Time Transformation Interface system increases. This issue occurs for Field Validation and other Kofax Transformation Modules projects. (344515)

## Processing a Multi-Page TIF File Creates Only One .XDC File

After submitting a web request to process a multi-page TIF file, a response appears for each page in the file as expected. However, the Real-Time Transformation Interface creates only one .XDC file for the last page of the multi-page file. The expected behavior is for Real-Time Transformation Interface to create an .XDC file for every page. (327551)

This has no affect the final results. However, you cannot diagnose a problem with separation results because you cannot look at the XDC to determine what happened.

**Workaround:** To diagnose separation issues, test the images in Project Builder.

## Projects Using RecoStar Fail with Unknown Fox Exception

Projects using RecoStar fail with an Unknown Fox Exception. Looking at the xdc file after the error occurs shows that the representation was created but has no content. (306516)

**Workaround:** For the best results, use the local Administrator account when processing projects that use RecoStar.