Customer Portal Account Request

Please Read

If you:

- Already have a Portal account, please click here to move to the Kofax Portal Login page.
- If you have a Portal account and are having difficulties logging in, please complete and submit the Customer Portal Login Assistance form.
- If you do NOT have a Portal account, please scroll down, fill out and submit the Customer Portal Account Request form below.
- If you desire a Kofax Partner Portal account, please move to the Partner Portal Access Request form.

The Customer Portal provides eligible contacts access to a unified Knowledge Base for all Kofax products, updated product information, and access to the Case handling system for Case creation, Case update notification and Case review.

Please complete the following form to apply for Customer Portal account credentials. Providing your product or customer's serial number and/or your co-worker details when completing this form can assist us in processing your request. You will receive an email with your Customer Portal credentials upon verification of your company data.

Please note: Accounts are for individuals and linked to product certifications so only non-generic email addresses, such as YourEmailName@company.com, are accepted. Generic email addresses such as those from Yahoo.com, Hotmail.com, or Gmail or non-user specific email addresses such as support@companyname.com or info@companyname.com cannot be used.
Please Note: If you are trying to obtain a login for or a reset of your password to the Kofax Fulfillment (Electronic Delivery) site in order to download your Kofax software, please browse to https://delivery.kofax.com/ and select either the "Create a new account" or the "Forgot your password?" link.

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**Your Information**

Please enter detailed information in the fields below.

- First Name
- Last Name
- Email
- Phone
- Your Job Function

**Company Information**

Please provide complete information in the required fields.

- Company Name
- Street Address
- Street Address (Line 2)
- City
- State/Province/Region
- Postal/Zip Code
- Country

**Co-worker Information**

Please provide the following information regarding a co-worker who has an existing Customer Portal Account, if you have it. The information you provide about co-workers who are already in the system will help to speed identification of the correct account to associate with your login.

- Co-workers First Name
- Co-workers Last Name
- Co-workers Email Address

**Product Information**

The information you provide about the product(s) your company uses can assist us in identifying the correct account to use when creating your Customer Portal login.

- Main Product
- Product Serial Number

Submit