Question / Problem:

A customer has the following scenario:

- eFLOW version is 4.5 SP4
- application is mailroom + self developed stuff
- EDC and SQL Server are on the same machine with 12 GB RAM

Now they have a collection >12000 pages that crashes an efSimpleAuto (Station is called BatchManager) with a System.OutOfMemoryException:

"...............DATE=14.01.16
14:03:52.7094028;SEVERITY=ERROR;MODULE=;PID=efSimpleAuto.exe:6268;USER=RM1.DOM\wom_adm


RAM Monitoring says that usage was no more than 6 GB.

Answer / Solution:

using the 4gb_patch (http://www.ntcore.com/4gb_patch.php) it is possible to double the address space for 32-bit processes (from ~1,7 to ~3,4 GB).

So the efSimpleAuto in fact did not crash any more.

Thanks to Krister Persson

Enter How to here:

1. How to Step 1
2. How to Step 2
3. How to Step 3
# Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
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<tbody>
<tr>
<td>eFlow</td>
<td>4.5 SP4</td>
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https://knowledge.kofax.com/Top_Image_Systems/Troubleshooting/eFLOW_4.5_SP4_and_extra_large_collection

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