How can I register a Kofax Capture license serial number to a new eDelivery logon account if it is already registered under a different logon?

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Question / Problem:

How can I register a Kofax Capture license serial number to a new eDelivery logon account if it is already registered under a different logon?

Answer / Solution:

Create a new eDelivery logon account and contact Kofax Inside Sales. Provide them the Kofax Capture license serial number and the new logon account username.

Kofax Inside Sales will release the serial number from the original logon account. This process is normally completed while the partner/customer is on the call with the Kofax Inside Sales representative.

Once the serial number has been reset, the partner/customer can log on to eDelivery and register the serial number to their logon account.

Applies to:

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<tr>
<th>Product</th>
<th>Version</th>
<th>Category</th>
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<tbody>
<tr>
<td>EDOWNLOADS</td>
<td>Login</td>
<td>N/A</td>
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https://knowledge.kofax.com/General_Support/Support_Details/How_can_I_register_a_Kofax_Capture_license_serial_numbe...