ReadSoft

- Product Documentation - User Guides

- All ReadSoft FORMS 5.3 Product Documentation (hosted)
- ReadSoft COLLECTOR Product Documentation
- ReadSoft DOCUMENTS Product Documentation
- ReadSoft FORMS 5.3 Product Documentation
- ReadSoft FORMS 5.3 Release Notes
- ReadSoft FORMS Product Documentation
- ReadSoft INVOICES 5.9 and Previous Releases Product Documentation
- ReadSoft INVOICES 6.0 Product Documentation
- ReadSoft PERFORMANCE ANALYTICS Product Documentation
- ReadSoft ProcessIT Product Documentation
- ReadSoft Process Director Releases Product Documentation
- ReadSoft Products' Product Documentation (Master)
- ReadSoft REPORTER Product Documentation
- ReadSoft xBound Product Documentation
- ReadSoft xBound Scan Client Product Documentation

- Overview & Downloads

Support Overview and Downloads webpages for the ReadSoft Collector, Documents, Forms, InvoiceIT,
Invoices, Performance Analytics, Process Director (Including Accounts Payable), ProcessIT, Reporter and Xbound products.

- ReadSoft Collector 6.4 Downloads
- ReadSoft Collector 6.5 Downloads
- ReadSoft Collector Overview
- ReadSoft Documents 7.2 Downloads
- ReadSoft Documents Overview
- ReadSoft Forms 5.3 Downloads
- ReadSoft Forms Overview
- ReadSoft InvoiceIT 3.3 Downloads
- ReadSoft InvoiceIT Overview
- ReadSoft Invoices Downloads Information
- ReadSoft Invoices Overview & Downloads
- ReadSoft Performance Analytics 7.4 Downloads
- ReadSoft Performance Analytics 7.5 Downloads
- ReadSoft Performance Analytics Overview
- ReadSoft ProcessIT Downloads Information
- ReadSoft ProcessIT Overview & Downloads
- ReadSoft Process Director Downloads Information
- ReadSoft Process Director Overview & Downloads
- ReadSoft Reporter 5.4 Downloads
- ReadSoft Reporter Overview
- ReadSoft RSS
- ReadSoft XBOUND 3.10 Downloads
- ReadSoft XBOUND 3.9 Downloads
- ReadSoft XBOUND Overview
- ReadSoft xBound Scan Client 5.10 Downloads
- ReadSoft XBOUND Scan Client 5.9 Downloads
- ReadSoft XBOUND Scan Client Overview
• ReadSoft Online

Kofax ReadSoft Online™

- Documentation
- Getting Help with ReadSoft Online
- Troubleshooting
- How To
- Reference

• Compatibility

- ReadSoft: Certified Scanners for INVOICES and FORMS
- ReadSoft: Microsoft Internet Explorer Remote Code Execution Vulnerability (CVE-2018-8653) (KB4483187)
- ReadSoft: Java Version (new license cost/requirement) for Web Application
• Configuration

° ReadSoft: Azure-specific configuration when implementing SAML
° ReadSoft: Clarifying Configuration Options for PO Item Determination in T-code /cockpit/c25
° ReadSoft: Configuring CO-PA search helps in the Web Application
° ReadSoft: How to Create a Search Intersection for Determinations
° ReadSoft: How to configure an OnJobLoad application event for Ebydos Invoice Cockpit Connector in INVOICES Manager
° ReadSoft: How to configure a database maintenance plan for the process log
° ReadSoft: How to configure a default tax code for FB60 and MIRO in INVOICE COCKPIT Suite
° ReadSoft: How to configure document classes in SAP for attachments in WEB CYCLE
° ReadSoft: How to configure fields in PROCESS DIRECTOR AP to automatically highlight errors
° ReadSoft: How to configure INVOICES to interpret asterisks
° ReadSoft: How to configure unplanned delivery costs in PROCESS DIRECTOR
° ReadSoft: How to configure zonal barcode recognition in the XBOUND Scan Client
° Steps to request a reconfiguration or a temporary license for ReadSoft Process Director

• Documentation

° How-To
• How To

- ReadSoft: Documentation for Last person to change vs. WC Processor vs. Processor fields
- ReadSoft: How to set up COLLECTOR logs for Limilabs or EWS input sources
- ReadSoft: How to determine supplier portal document volume
- Readsoft Collector: How to export original email using MailTestClient.exe
- ReadSoft: How to determine vendor when creating a purchase order
- ReadSoft: How to determine which Oracle version is used for the ReadSoft server and clients
- ReadSoft: How to find the Country and Version of an invoice profile
- Readsoft: How to find the version and license information for INVOICE COCKPIT SUITE
- ReadSoft: How to manually select a value on an invoice page
- ReadSoft: How to remove a supplier from the supplier list in INVOICES
- ReadSoft: How to rotate images in Verify
- ReadSoft: How to see what was captured on an INVOICES image
- ReadSoft: How to start PROCESSIT 7.3
- Readsoft: How to view the number of invoices processed in INVOICES

• Install/Uninstall

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- How to Install/Update an INVOICES License
- ReadSoft: How to check installed assembly information for XBOUND
- ReadSoft: How to confirm that INVOICES was installed correctly
- ReadSoft: How to update the open source libraries when changing from WEB CYCLE to PROCESS DIRECTOR
• Integration

◦ ReadSoft: How to modify the VendorSearch when SAP connection information has been changed

• Licensing

◦ ReadSoft: How do I find the license counter in Process Director to understand how many of my licenses are still available?
◦ ReadSoft: How to activate a DOCUMENTS license online
◦ ReadSoft: How to activate a SCAN CLIENT 5.7 license
◦ ReadSoft: How to create the License Information files for an XBOUND environment
◦ ReadSoft: How to export the License Repository for XBOUND
◦ ReadSoft: How to locate the INVOICES counting period start date and number of invoices processed
◦ ReadSoft: How to update a DOCUMENTS license

• Troubleshooting

◦ How to change which fields appear in the ME21N transaction.
About special periods support in PROCESS DIRECTOR
- About the Windows and database versions supported by ReadSoft products
- Attachments in the SAP attachment list are not visible in PROCESS DIRECTOR
- Calculate taxes check box does not stay selected in PROCESS DIRECTOR AP.
- ReadSoft: Call to the PDAP core subroutine complete_data short dumps due to additional withholding tax parameters added in PDAP 7.6 (/RSE/US)
- Delivery note field is truncated in Process Director during PO item proposal
- EICC 3.14.02 issue causes rejected invoices
- Export your XSLT
- ReadSoft: How to delete problematic Invoices from an Invoice profile.
- How does RSO select supplier and how do I improve this?
- How to activate DEBUG Mode in Web Application
- How to activate message templates for emailing vendors in PROCESS DIRECTOR Accounts Payable
- How to activate message templates for emailing vendors in PROCESS DIRECTOR Accounts Payable.
- How to bypass verification for one supplier
- How to change language in RSO UI
- How to configure unplanned delivery costs in PROCESS DIRECTOR
- How to delete a document in PROCESS DIRECTOR AP.
- How to download a certificate from a web domain
- How to find the Document ID
- How to find the feedbacks report in the new Admin Center
- How to move a DOCUMENTS license
- How to see sender email address
- How to separate the columns in the Workflow summary email
- How to troubleshoot and collect logs for Online Connect
- Improved field capture
- Incorrect XML output
- Information about Input Failed batch
- Invoices are not being exported to NAV/D365
- Invoices gets auto verified even though it selects the wrong items or data
- I get connection failed in OCR service setup in NAV/D365BC
- Linking supplier master data to a buyer
- Missing icons in user interface in IE
- My partner level user doesn't get approval alerts
- Not exporting to PDAP/SAP
- No data comes back from "Receive from OCR services"
OK button greyed but all fields are green
- OK button missing in Approval
- Old approval invoices has gone missing
- One of our users gets too many approval alerts
- ProcessIT - preventing self-approval
- ReadSoft: Short dump during transfer for duplicate TACCAS record (/RSE/US)
- Documents with manually entered planned delivery costs do not post in PROCESS DIRECTOR
- Check Process Director licenses in SAP
- PDF's with one multi page invoice in the same email as PDF's with multiple invoices
- PD AP - pressing ENTER on the keyboard no longer closes message popups.
- Pressing ENTER on keyboard does not close message prompts in PROCESS DIRECTOR
- Problem with capturing correctly
- PROCESS DIRECTOR AP provides functionality that will automatically highlight fields in red when an error or warning occurs. This allows users to quickly identify which fields on an invoice are causing the document to display an error status.
- ReadSoft: "BCD ZERODIVIDE" error when selecting a check in PROCESS DIRECTOR
- ReadSoft: "Input value Region is incorrect" on submit when creating check request
- ReadSoft: "Lower limit is greater than upper limit" error when filtering documents in Process Director
- ReadSoft: About COLLECTOR LogReader
- Readsoft: Characters do not show correctly after interpreting some PDF files
- ReadSoft: Company Code Not Defined When Creating Check Request (/RSE/US)
- ReadSoft: Connecting to your own mail account via COLLECTOR (after migration to Office 365)
- Customer specific fields are not visible in certain tables in PROCESS DIRECTOR AP.
- ReadSoft: Determine Tax Jurisdiction from Purchase Order (/RSE/US)
- ReadSoft: Document posted in Process Director with SAP document number, but SAP document does not exist in SAP
- ReadSoft: Error Starting PMService
- ReadSoft: Goods Receipt/Invoice Verification Assignment (/RSE/US)
- ReadSoft: How to Delete an Invoice directly from the INVOICES SQL Database
- ReadSoft: How to find the Collector logs
- Readsoft: How to find the Invoices Database Maintenance log file
- ReadSoft: How to skip problematic Invoices for Interpret
- ReadSoft: How to solve error message (Failed to read the license information from the old plug-in) after upgrade
- ReadSoft: Payment Terms change on post when PO terms are different than Vendor PO terms
- ReadSoft: Please Wait... Message appears in Verify after converting a PDF file
ReadSoft: REPETITOR and WCSTART programs create huge numbers of items with planned delivery costs (/RSE/US)
○ ReadSoft: Reporting Package (RSE/US REPORT) not showing Avg Time on Overview
○ ReadSoft: Saving line items when Repetitor is run in check (/RSE/US)
○ ReadSoft: Short dump due to missing subroutine WC SEARCH (/RSE/US)
○ ReadSoft: Short Dump in XML Upload Report getting filename (/RSE/US)
○ ReadSoft: Short dump in /RSE/US XML IMPORT (/RSE/US)
○ ReadSoft: Tax Rate Calculate exact rate rounding and overflow issues (/RSE/US)
○ ReadSoft: Unable to save an Invoices profile
○ ReadSoft: WF Handler is not considering configured Conditional start (/RSE/US)
○ ReadSoft: Workcycle check US01 require attachment errors when manager not determined in background (/RSE/US)
○ ReadSoft: XML Upload Report is failing to load Tax Data (/RSE/US)
○ ReadSoft: Document attachments are missing in the attachment list for PROCESS DIRECTOR
○ ReadSoft: Repetitor background job fails or cancels with internal error
○ ReadSoft - Emails are not being processed
○ Readsoft - How to Debug the Process Director Web Application using t-code /COCKPIT/WC DEBUG
○ ReadSoft - How to use TLS 1.2 from INVOICES 6.0.2
○ ReadSoft - Issue with Transferring the UNICODE Characters to PD AP using EICC Connector
○ ReadSoft - Process Director AP version
○ ReadSoft - The Interpret Service is not running and picking up scanned / Emailed invoices
○ ReadSoft - The Transfer Service is not running and picking up Approved invoices
○ ReadSoft - View back page of thumbnail images in Scan module from INVOICES 6.0
○ ReadSoft: How to access the WEB CYCLE trace log
○ ReadSoft: How to configure a connector trace for XBOUND
○ ReadSoft: How to configure logging levels in COLLECTOR
○ ReadSoft: How to create an XBOUND export data file
○ ReadSoft: How to enable performance logging for XBOUND Verifier
○ ReadSoft: How to extend the XXIT3 tablespace
○ ReadSoft: How to find batches that are stuck in the Documents system
○ ReadSoft: How to find invoices for a specific Invoice definition
○ ReadSoft: How to find the support information main log
○ ReadSoft: How to fix invoices stuck in scanned status
○ ReadSoft: How to gather logs and setup files in Documents
○ ReadSoft: How to locate the elocal.ini and eiglobal.ini files used by INVOICES
○ ReadSoft: How to remove all users in INVOICES
○ ReadSoft: How to reset the user view in INVOICES modules
- ReadSoft: How to restore deleted invoice definitions
- ReadSoft: How to retrieve the support log from the INVOICES database
- ReadSoft: How to search for rejected invoices in INVOICEIT
- ReadSoft: How to troubleshoot XBOUND performance issues
- ReadSoft: How to turn off the Microsoft Office Protected View setting for DOCUMENTS items
- ReadSoft: How to unlock INVOICES database objects
- ReadSoft: "No batch input data for screen SAPMF05A 0700" when running batch input
- RSO reports using Microsoft Excel
- SAP connector for Microsoft .NET 3.0 needed for Online Connect with PDAP
- Shorter email addresses
- ReadSoft: Short dump in /RSE/US_REPORT for ANALYZER function module
- Some colour fields that are very hard to read once converted
- Supplier master data for Process Director
- Technical information regarding data transfer, storage and security
- The incremental setting in Online Connect
- The web request has no cookies in D365 BC
- Time stamps don't match in RSO and output XML
- Unable to change Validity Period in SAP.
- Uploading master data on buyer level using Online Connect
- Upload buyers using Online Connect
- Use RSO Connect to run multiple customers
- Using a custom domain for Email input services
- We get a error "400 - bad request" when trying to sync Master Data
- What is my customer ID for the OCR services in NAV/D365BC
- When posting a document in PROCESS DIRECTOR, the following error is returned: "You are not authorized to use Transaction /COCKPIT/MM DCHECK"
- Workflow status filter options missing in the PROCESS DIRECTOR AP /cockpit/1 transaction.