Question / Problem:

Does MarkView for support Oracle JWS (Java Web Start)?

When we have tried to implement Oracle Java Web Start, we have discovered that every time we retrieve a new MarkView document in the Invoice Workbench via Get Next, it opens in a new window, rather than reusing the existing MarkView document window. Why is this?

Answer / Solution:

Kofax Markview 10.1.0.2 is certified and can be used with JWS functionality.

Versions of Kofax MarkView below 10.1.0.2 for Oracle are not certified with Java Web Start, and its use is therefore not recommended.

Additionally, Oracle has documented a Bug/Limitation within its JWS functionality in this Oracle Support Note (Doc ID 2386335.1), where the API to open the document window no longer allows the calling function to control how the window opens. This Oracle JWS bug means there is no way for MarkView to control how the document window will open when JWS is being used, nor will it allow MarkView to re-use the existing document window using the standard method of opening a window.

However, with the release of the MarkView 10.1.0.2 Fix Pack, MarkView now has a plugin that will overcome this new Oracle limitation. Note: No versions of MarkView prior to 10.1.0.2 will have this new functionality.

For any customers who use versions of Markview below 10.1.0.2 that still wish to proceed with the use of JWS, even though it is not certified with those prior versions and has this documented Oracle bug, the recommendation would be for MarkView users to manually close the MarkView document window when they complete the processing of one invoice before retrieving/opening the next. This will prevent multiple MarkView document windows opening at the same time.

**Note:** There are specific Post-Installation Steps that you need to take in order to utilize JWS after you are on MarkView 10.1.0.2 (and above). These steps are documented in the ReadMe-KofaxMarkView-10.1.0.2.txt within the Fix Pack, and are under the heading *MarkView Post-Installation Steps (Oracle E-Business Suite using Java Web Start only).*
7/31/2020 - Article updated reflect the release of the MarkView 10.1.0.2 Fix Pack.

Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kofax Markview for Oracle</td>
<td>All Versions</td>
</tr>
</tbody>
</table>