Invoices may occasionally get stuck in a status of *Scanned*. Often times this is due to a corrupt invoice, which will prevent the related *Interpret* job from starting.

To resolve this issue, the corrupt invoice must be identified within the *Manager* module, and then removed so that the *Interpret* engine can proceed. Invoices can be sorted by *status* or *scan time* to assist in this process. The oldest invoice should be identified, and then rescanned.

**Note:** Invoices with an empty *status* field must be rescanned, as an empty field indicates an error during the scan process.

**Keywords:** stuck invoices