Automatically refresh the work queue page

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Question / Problem:

We are seeking an option to automatically refresh the work queue page every few minutes. When looking through the settings, we do not see a refresh option for the pages. The users had this with a previous instance of Kofax at our site and would like for us to have that back. Is there anywhere we can configure this specifically for the work queue only.

Answer / Solution:

This can be found by login into the KTA Designer->System settings->Work Process as shown below:

![KTA Designer System Settings](https://knowledge.kofax.com/Smart_Process_Applications_-_TotalAgility/General_Documentation/Automatically_refresh_the_…)

For individual forms this can also be set at the location below:

**Enter How to here:**

1. Log into KTA designer.
2. Click on Form Designer
3. Unlock and Select the intended form you need to refresh
4. Click on the Properties of the form and make the changes as shown below:
5. Re-Release the form.

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