DataEntry.exe doesn´t open eFLOW 6.0
3018261

Question / Problem:

The following issue where the DataEntry.exe Module don’t open and you can only see the error on the windows Logs\ Application

Double check the last installed Update couldn’t see anything related to the .NET component.

Answer / Solution:

The problem was a incorrect configuration in the TISLogger.

```xml
<configuration>
  <configSections>
    <section name="log4net" type="log4net.Config.Log4NetConfigurationSection, log4net" key="log4net.configurationSection" override="true" processing="onload" processed="true" }
  </configSections>
  <log4net requirePermission="false">
    <root>
      <appender-ref ref="eventlogAppender" />
    </root>
    <appender name="EventLogAppend" type="log4net.Appender.EventLogAppend" /
      <param name="logName" value="TIS_App" />
      <layout type="log4net.Layout.PatternLayout">
        <conversionPattern value="%d [%t] %c{1} %x{exception} [%F:%L] [%m] [%n]" />
      </layout>
      <filter type="log4net.Filter.LevelRangeFilter">
        <level minValue="WARNING" />
      </filter>
    </appender>
  </startup>
  <startup>
    <supportedRuntime version="v4.0" abbr=".NETFramework,Version=v4.0" />
  </startup>
</configuration>
```

Now the DataEntry station works again.

Enter How to here:

https://knowledge.kofax.com/Top_Image_Systems/Troubleshooting/DataEntry.exe_doesn%27t_open_eFLOW_6.0

Updated: Fri, 11 Dec 2020 17:07:18 GMT
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1. How to Step 1
2. How to Step 2
3. How to Step 3

Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>eFlow</td>
<td>6</td>
</tr>
</tbody>
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