Access external web service from behind a proxy
3018476

Question / Problem:
We need to access a Webservice to which access is through the internet. In our network we use a proxy to access the internet, is there any proxy configuration in KTA so that we can access this webservice over the internet?

Answer / Solution:
*The proxy settings should be on the Internet Settings of the user making the calls.*
In this case that user would be the user running the **core worker service**.
Please, logon with that user on the core worker machine, set the Internet settings proxy and test.
Configuration done by IIS Proxy in the KTA server will resolve this issue.

Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>KTA</td>
<td>7.5</td>
</tr>
</tbody>
</table>

https://knowledge.kofax.com/Smart_Process_Applications_-_TotalAgility/Troubleshooting/Access_external_web_service_fro…
Updated: Wed, 25 Nov 2020 15:34:08 GMT
Powered by mindtouch™