Kofax TotalAgility - Does the license server need to be upgraded?

Article: 20390

Summary

20390

Applies To

Kofax TotalAgility v7.x

Question

Does the Kofax TotalAgility license server need to be upgraded when Kofax TotalAgility is being upgraded?

Answer

Where the License Server is installed locally on the App Server for example,
The license server will automatically be upgraded when KTA is upgraded therefore no manual intervention is required to upgrade the license server

Where the License Server is installed remotely on its own server,
The license server will need to be upgraded separately from KTA,
To do this, navigate to the \TotalAgility\Licensing\Installs folder within the KTA installation media
Copy the KSALicServerSetup.msi to your remote License Server
Run the msi to upgrade the License Server

This should be done when no users are online

Keywords: Kofax, TotalAgility, license, server, upgrade