Kofax TotalAgility - Designer - Forms Server occurred: The specified site does not exist

Summary
20024

Applies To
Kofax Total Agility 7.x

Behavior / Question
When trying to preview any forms the following error is thrown:

"Forms Server occurred: The specified site does not exist"

During tests it was found that the custom site is working, but not without the site:

http://<servername>/TotalAgility/Forms/TEST.form <-- not working
http://<servername>/TotalAgility/Forms/SITE/TEST.form <-- working

How can this issue be solved?

Known Causes / Background
This issue has been seen when the TotalAgilityWorkspace site is missing.

Resolution / Answer
Check if the TotalAgilityWorkspace site within the KTA forms designer exists: (go to KTA designer > Form Designer. On the left panel (Explorer) click on the "Sites" and make sure "TotalAgilityWorkspace" is there)

If it is missing, copy this site from another working KTA system and Import this site and check if the preview is working again.

Keywords: total agility forms server error site