Problem:

Email ingestion is configured for APA and in the Import Profile, the Poll Cycle is set to 5 seconds.

However, emails are only being processed at a rate of 1 per minute.

How can this rate be improved.

Solution:

In Kofax TotalAgility Designer, navigate to:

**System Settings -> System Tasks**

Then open the configuration for the "Ingest" task and reduce the value of the Interval to 0.

Performance can also be improved by adjusting the value of "Prefetched Messages" in Message Connector configuration.

Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts Payable Agility</td>
<td>2.2</td>
</tr>
</tbody>
</table>