Kofax TotalAgility - How to disable/enable KTA sticky sessions

Applies To

- Kofax TotalAgility 7.3
- Kofax TotalAgility 7.4
- Kofax TotalAgility 7.5

Steps

To enable sticky sessions, make the below changes in the KTA web.config on all servers.

1. `<add key="CacheOption" value="web" />`
2. `<sessionState mode="InProc" />`

To disable sticky sessions, make the below changes in the KTA web.config on all servers.

1. `<add key="CacheOption" value="db" />`
2. `<sessionState mode="Off" />`

Note: An IISRESET is needed on all servers after the above changes are made.