White-listing Best Practice

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Question / Problem:
What directories should be white-listed for RPA / Kapow when configuring security and anti-virus software?

Answer / Solution:

RoboServer

1. Installation path to this application.

2. Working folder which is located under the user account that is running RoboServer (this includes Management Console when running in embedded mode):

   for Kapow: \Users\{Kapow user}\AppData\Local\Kapow\{version}

   for RPA: \Users\{RPA user}\AppData\Local\Kofax RPA\{version}

   for Kapow and RPA: \Users\{Kapow/RPA user}\AppData\Local\JxBrowser

Design Studio

1. Install path for this application

2. Working folder which is located under the user account that is running Design Studio:

   for Kapow: \Users\{Kapow user}\AppData\Local\Kapow\{version}

   for RPA: \Users\{RPA user}\AppData\Local\Kofax RPA\{version}

   for Kapow and RPA: \Users\{Kapow/RPA user}\AppData\Local\JxBrowser

DAS Machines:

1. Install path for this application

2. Working folder which is located under the user account that is running Desktop Automation Service:
DAS for Kapow: \Users\{DASUser}\AppData\Local\Kapow\{version}\n
DAS for RPA: \Users\{DASUser}\AppData\Local\Kofax RPA\{version}\n
v10.6 and newer, also include: \ProgramData\Kofax RPA\n
**MC - Embedded**

1. RoboServer installation path

2. Working folder which is located under the user account that is running RoboServer:
   - for Kapow: \Users\{RS user}\AppData\Local\Kapow\{version}\n   - for RPA: \Users\{RS user\}\AppData\Local\Kofax RPA\{version}\n
**MC - Tomcat**

1. Tomcat installation path and all .jar files used by Management Console / RoboServer within.

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**Applies to:**

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kapow</td>
<td>9.x</td>
</tr>
<tr>
<td>RPA</td>
<td>10.x</td>
</tr>
<tr>
<td></td>
<td>11.x</td>
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