• **Product Documentation - User Guides**

  - MarkView Supported Platforms and Versions
  - MarkView Product Documentation
  - Kofax Analytics for MarkView Product Documentation (Master)
  - Kofax SupplierExpress Product Documentation (Master)
  - General Product Documentation

• **Overview & Downloads**

Support Overview and Downloads webpages for the Kofax MarkView for Oracle, MarkView for SAP and Supplier Express for MarkView products.

  - Kofax MarkView for Oracle Downloads Information
  - Kofax MarkView for Oracle Overview & Downloads
  - Kofax MarkView for SAP Downloads Information
  - Kofax MarkView for SAP Overview & Downloads
  - MarkView RSS
• Documentation

  ◦ General Documentation

• Compatibility

  ◦ Adobe announcing Flash End of Life and its impact on MarkView 9.x and below
  ◦ Does Markview for Oracle Support JWS (Java Web Start)
  ◦ MarkView Fix 3821 Adds Oracle 12C database support to MarkView 8.1 for Oracle
  ◦ MarkView for SAP - SAP ECC 6.0 EHP8 Support

• Configuration

  ◦ How to migrate MarkView KTM Project and Batch Class from Production to Non-Production Environment?
  ◦ Kofax Analytics for MarkView (KAMV) : How to set the Query & Session Timeout Settings for Historical Data Loads in Insight Studio 6.1
  ◦ MarkView All Components - Configuring DayTick to Run On a Specific Schedule
MarkView All Components - HPUX Kernel Tuning for Application Server
- MarkView All Components - Single Sign On (SSO) for MarkView
- MarkView SSI: Unable to change default invoice date in SSI
- MarkView Workflow - How to configure the list of values presented when pressing the DocType button
- MarkView - Migrating with a Oracle based Capture Schema

- Information Request

  - Is Oracle 19c Database Supported with MarkView?
  - Is there any way to load PDF documents into Markview and create work items?
  - MarkView Product De-Support Notifications
  - MarkView Viewer - Showing or hiding Markups by default
  - MarkView - Technical Support Process - Consulting Services Referral

- Install/Uninstall

  - How to manually uninstall/rollback the KAMV Workflow Agent
  - Installing MarkView 10.1.0.0 with Oracle 19c Database
  - MarkView All Components - What is the sizing estimate for the MarkView Database?
• Integration

◦ How to determine SQL*Flow Application Function for an Oracle EBS form?
◦ MarkView Oracle Integration - Could not determine workflow function for form (XXX) and block (YYY)
◦ MarkView Oracle Integration - APP-FND-00222 when submitting concurrent request in Oracle Applications with modified CUSTOM.pll library
◦ MarkView Oracle Integration - ORA-06508 error raised in FND_PRE_RECORD when starting Invoice Workbench

• Service Packs/Fixes

◦ How do I download a MarkView Fix Pack?
◦ Kofax Capture /MarkView Batch Class COD115 - Resolves SPR00065039 - MarkView does not have any way to handle non-MarkView bar codes as there is no bar code string criteria in 6.5
◦ Kofax Capture - Version 8.0 Service Packs
◦ MarkView 7.1 Service Packs / Fix Packs / Hotfixes
◦ MarkView 7.1 - FIX1290 - Resolves installation issues when multiple langauges are in use.
◦ MarkView Export Connector: Installing KCEC-MarkView with Capture 10.1
◦ MarkView Fax Server - Under certain circumstances; the MarkView Fax Server sends multiple duplicate faxes in response to one request.
◦ MarkView - FIX1240 - Resolves a database contention issue due to unindexed foreign keys
◦ MarkView - Kofax Recommendations and Best Practices for Applying Patches; Upgrades and Updates
◦ SupplierExpress 5.0.0 for MarkView HotFixes
• Troubleshooting

- KAMV - Dataload
- KAMV - Reports
- KAMV - Troubleshooting
- MarkView Accounting Details (ACD)
- MarkView Admin
- MarkView Advisor
- MarkView Advisor Documentation
- MarkView Application Server
- MarkView Approvals
- MarkView AUA
- MarkView AUSS
- MarkView Authentication
- MarkView Automated Actions
- MarkView Bar Code Generator
- MarkView Bar Code Server
- MarkView Connector
- MarkView Content Server
- MarkView Database
- MarkView Documentation
- MarkView Document Export
- MarkView Document Library
- MarkView Document Server
- MarkView DTM
- MarkView Enterprise Edition
- MarkView ERP Integration
- MarkView Expense Management
- MarkView Export Connector
MarkView Export Server
◦ MarkView Express Viewer
◦ MarkView Fax Server
◦ MarkView FileNet Integration
◦ MarkView File Capture
◦ MarkView for Oracle
◦ MarkView General Ledger
◦ MarkView Home
◦ MarkView Import Server
◦ MarkView Installer
◦ MarkView Invoice Audit
◦ MarkView KIC Integration
◦ MarkView KTM
◦ MarkView Licensing
◦ MarkView Lists Of Values (LOVs)
◦ MarkView Mail Gateway
◦ MarkView Mobile
◦ MarkView OCR Invoice
◦ MarkView Oracle Integration
◦ MarkView Performance
◦ MarkView PL/SQL Servlet
◦ MarkView Policy
◦ MarkView Process
◦ MarkView Process Manager
◦ MarkView Process Monitor
◦ MarkView Project Rebilling
◦ MarkView Purchase Order Rendering
◦ MarkView SAML Integration
◦ MarkView SAP Integration
◦ MarkView Scan
◦ MarkView Self Service Invoice
◦ MarkView Single Sign On
◦ MarkView Solutions
◦ MarkView Support Tools
◦ MarkView Upgrade
◦ MarkView Viewer
• Upgrade

◦ How do I enable / disable invoice lines creation in Oracle for the Non-PO and Pre-Approved invoices that are validated in KTM?
◦ MarkView All Components - Technical Support Transition Process & Requirements - EMPLOYEE ONLY
◦ Markview Upgrade - Duplicate Menu Items in EBS after upgrading Markview
◦ Unable to install/verify MarkView due to incorrect database information