IPA SCM - Locked by another user for editing

Applies To

- Invoice Processing Agility: 1.x and higher

Behavior

- When trying to update profile settings in IPA SCM, below error is encountered:

Known Causes

- This behaviour is seen intermittently when the IPA SCM configuration page has been locked by another user for editing.

Resolution

In the IPASCM Database:

- Backup the contents of table PSWLock
- then perform the delete statement:

  delete from PSWLock