Steps to Correct IE 11 Kofax Electronic Delivery Site Log In Issue

This article provides instructions for configuring Internet Explorer 11 to allow successful Log In to the Kofax Electronic Delivery site.

Kofax Electronic Delivery Site Log In Issue Overview

If the Kofax Electronic Delivery site’s Log In button, “Forgot your password?” or “Create a new account” links (circled below) do not respond when you are using Internet Explorer 11, please refer to the Microsoft web site’s What if I still need Compatibility View section of the Missing the Compatibility View Button? article located (as of June 20, 2019) at the URL below.


https://knowledge.kofax.com/General_Support/Support_Details/Steps_to_Correct_IE_11_Kofax_Electronic_Delivery_Site_Log_In_Issue_Overview