SAL003: An Existing installation of Kofax Capture was detected on this computer

308273

Question / Problem:

When we run KSALicServerSetup.MSI to install the license server, we get an error below.

SAL003: An Existing installation of Kofax Capture was detected on this computer. The application you are trying to install is not designed to run on the same computer as Kofax capture.

Answer / Solution:

Please execute the [Kofax Capture Cleanup Utility](https://knowledge.kofax.com/Smart_Process_Applications_-_TotalAgility/InstallUninstall/SAL003%3A_An_Existing_installatio...) and try again.

Applies to:

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<td>KTA</td>
<td>7.5</td>
<td>Installation</td>
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Author: