CREATE DATABASE Permission Denied in Database

308321

Question / Problem:
When installing KTA, the following error message occurs in the KofaxInstallationErrorLog:
CREATE DATABASE permission denied in database

Answer / Solution:
Make the account installing the KTA databases a sysadmin in SQL Server.
*This can be removed to DB Owner after the installation has completed

Applies to:

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
<th>Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>TotalAgility</td>
<td>7.x</td>
<td>PreRequisite</td>
</tr>
</tbody>
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